**VIP Hospitality**

Job Description:

* Welcome VIP Guests into the venue and VIP spaces
* Understand how VIP seating works and what is included with The Ledge’s VIP packages
* Ensure VIP spaces remain orderly and clean for guests
* Talk with VIP guests to ensure their needs are met while at the events
* Have a good understanding of different VIP Credentials
* Oversee VIP and Box Seating catering service
* Communicate with other staff to ensure they understand different VIP credentials and what the packages may include
* Remain positive and friendly to VIP Guests
* Be quick thinking, creative, and have an ability to troubleshoot in stressful situations
* Have the ability to work outside in all weather and walk long distances
* Must be 18+ with a valid drivers license